



**REQUEST FOR FEDEX ACCOUNT NUMBER
STATE OF ARKANSAS CONTRACT # MA 454**

Fax completed form to (866) 370-2491 or e-mail to govt@fedex.com

SECTION 1: To be completed by state user requesting a new account:

	Shipping Location Information	Billing Information (if different)
Department name		
Unit name		
Address		
City, state and ZIP code		
Contact name		
Telephone		
Fax		
Agency ID / Billing code (if any)		
Email address		

SECTION 2: To be completed by state user requesting a change to an existing FedEx account:

	Shipping Location Information	Billing Information (if different)
Department name		
Unit name		
Address		
City, state and ZIP code		
Contact name		
Telephone		
Fax		
Agency ID / Billing code (if any)		
E-mail address		
FedEx account number		
Specify correction(s) required		

Please indicate your daily small package (less than 150 lbs.) shipping volume

	FedEx Express shipments	FedEx Ground shipments
01 - 10 packages per day		
10 - 25 packages per day		
25 - 50 packages per day		
50+ packages per day		

FedEx User Resources

Domestic Customer Service	1.800.463.3339
International Customer Service	1.800.247.4747
FedEx Government Services	1.866.370.2490
Government Revenue Services (Invoicing/Account updates, etc.)	1.800.645.9424
Tech Support:	
FedEx Ship Manager® at fedex.com	1.877.339.2774
FedEx Ship Manager Café Software	1.877.339.2774
FedEx Express preprinted airbills / https://www.fedex.com/supplies	1.800.463.3339
FedEx Express packaging supplies / https://www.fedex.com/supplies	1.800.463.3339

Upon completion of Section 1 or 2, submit to FedEx Government Services via e-mail or fax (listed below). FedEx will issue account number, extend rates and provide confirmation to the customer.

If you have questions or concerns, contact FedEx Government Services:

David Guanella

Worldwide Account Manager
daguabella@fedex.com